

Healthy Practices



Guidance for promoting health and safety for all our guests

Arrival at Resort

- Bellmen must ask permission before opening hotel doors and handling luggage
- Guests can opt for no-contact check-in via the Boar's Head app
- Plexiglass barriers at the front desk
- Signs to indicate social distancing standards
- Reduced seating capacity in the hotel lobby, removal of all paper collateral and brochures
- Hand sanitizer stations located in high-traffic area
- All high-contact surfaces and fixtures to be sanitized every 2-4 hours

Guest Rooms

- All rooms will be fogged, cleaned and disinfected in accordance with CDC guidelines prior to arrival
- All rooms will have individual pack of disinfecting wipes
- Any guest requested items will be delivered with no-contact
- Bags will be placed in the rooms for removal of towels and linens
- Boar's Head Resort was awarded the AAA 'Best of Housekeeping' property of 2020

Restaurants

- All tables will adhere to the social distancing guidelines
- Guests will have the ability to add gratuity verbally without signature requirement
- Receipt given upon request
- Pick-up orders will be available with no contact at The Mill Room entrance

In-Room Dining

- All orders are touchless via tablet or phone
- Orders will be placed in to-go containers with prepackaged condiments
- Delivery will be left outside the guest room with a knock at the door

Banquets

- Touchless hand sanitizing stations in multiple locations to encourage CDC recommended hand hygiene
- All meeting rooms will be fogged daily with food safe sanitizer
- Pads and pens are discouraged and will only be offered at planners discretion; water bottles in lieu of water carafes
- All buffets and breaks will have sneeze guards and will be attended
- Inquire about social distance seating options

Boar's Head Resort Team

- Wearing of personal protective equipment (PPE) while working on property
- Maintain social distancing from fellow team members and guests
- Sanitize shared equipment before and after each use or ensure single use if they are not able to be sanitized
- Team members will be subject to a mandatory thermal temperature check before each shift

Care and safety are our number one priority of all our guests and meeting attendees

