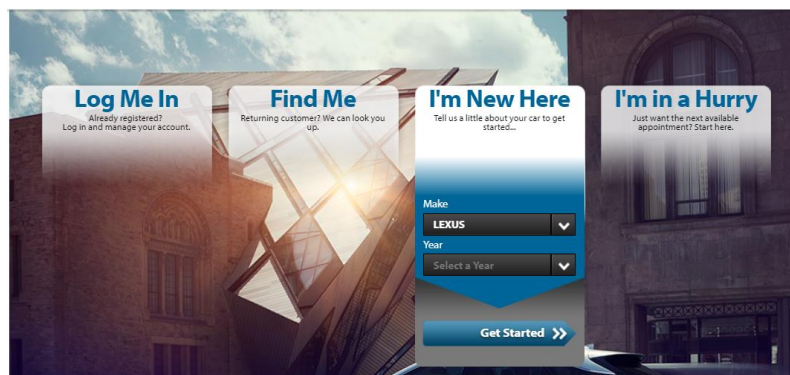




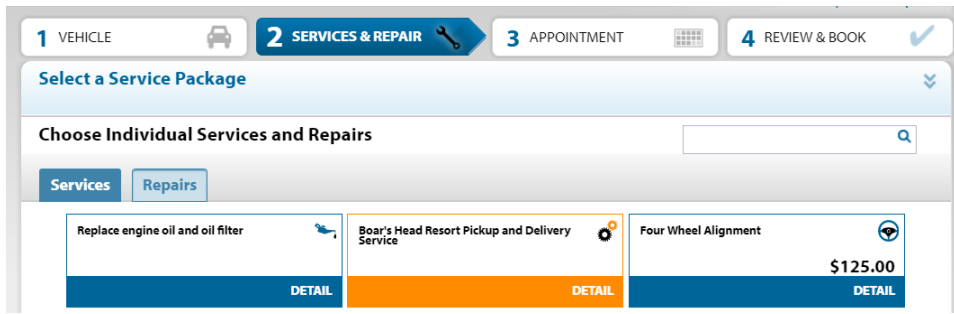
EXPERIENCE AMAZING
THE
CVILLE »» WAY
Pickup and Delivery Process


Scheduling through the entrance to the McArthur Squash Center will require you to drop and leave your Lexus vehicle at the McArthur Squash Center entrance. Our driver will meet you with a loaner vehicle at this location.

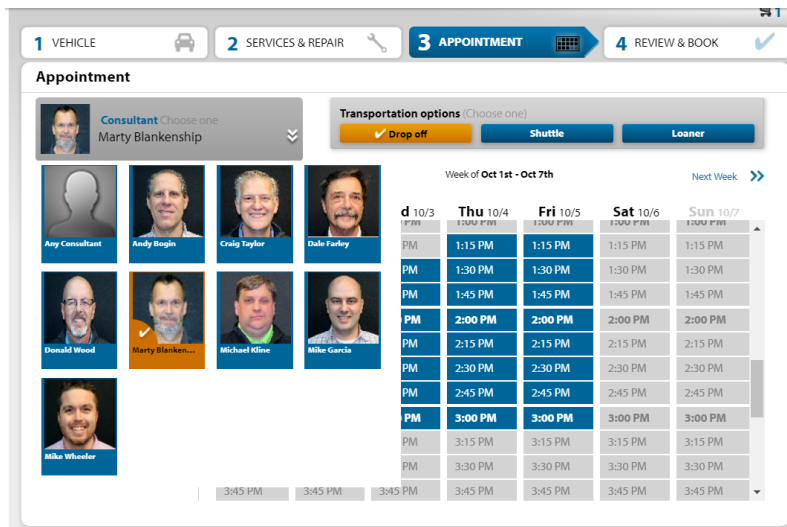
1. Go to <https://www.lexusofrichmond.com/charlottesville.htm>
2. Using our online web scheduler, scroll down to start scheduling your visit. Choose **Login Me In** or **Find Me**, **I'm New Here**, **I'm in a Hurry**.



3. Under **1 VEHICLE** , input your Make & Year, Model and Details.
4. Under **2 SERVICES & REPAIR** , there are three sections: "Select Your Service Package", "Choose Individual Services and Repairs" or, if you're not certain, describe what's going on with your vehicle under section "Not sure what your vehicle needs?"
5. Under the section "Choose Individual Services and Repairs", be sure to select "**Boar's Head Resort Pickup and Delivery Service**" under the "Services" tab.
6. Click "Add". This will allow the use of a loaner vehicle during your appointment.



- After your services have been added, select **3 APPOINTMENT**
- Select the drop down arrow  by "Any Consultants". Change consultant to Marty Blankenship.



- "Transportation options" should remain at "Drop Off".
- Select the date and time you would like us to meet you at the Boar's Head Resort.
(Please allow 48 hours notice when scheduling an appointment so that we can arrange your pick up and loaner vehicle.)
- Select **4 REVIEW & BOOK**. If not included, be sure to leave us your contact information by inserting your First Name, Last Name, Email, and Phone Number and click "Book It!"

